

UPDATED INFORMATION FOR:

- LIFETRACK PERSONAL SUPERANNUATION
- LIFETRACK CASHBACK PENSION
- LIFETRACK FLEXIBLE PENSION

This document lists changes to the above named products. The changes are grouped depending on whether they relate to the investment menu or the product itself.

1. INVESTMENT MENU CHANGES

29 January 2019

Investment options removed from the investment menu

APIR Code	Investment Option Name
IOF0048AU	Janus Henderson Australian Equity Fund
IOF0089AU	Janus Henderson High Conviction Australian Equity Fund

18 January 2019

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
AXA IM Sustainability Equity Fund	ETL0171AU	0.35	No	0.20/0.20

4 January 2019

Investment options closed to all further investment

APIR Code	Investment Option Name
RIM0012AU	Russell Conservative Fund – Class C Units
RIM0011AU	Russell Balanced Fund – Class C Units

4 January 2019

Investment options removed from the investment menu

APIR Code	Investment Option Name
NML0318AU	AMP Capital Wholesale Global Equity Growth Fund
ARO0011AU	BNP Paribas Australian Equity Benchmark Insensitive Trust
MAQ0059AU	Macquarie Master Capital Stable Fund

21 December 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
AMP Capital Corporate Bond Fund – Class A Units	AMP0557AU	0.60	Yes	0.20/0.20

20 December 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Global Shares – Indexed					
Vanguard Emerging Markets Shares Index Fund	VAN0005AU	0.57	No	0.25/0.25	0.00

18 December 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Australian Shares – Large Companies					
Bennelong Australian Equities Fund	BFL0001AU	1.00	No	0.25/0.25	0.06

17 December 2018

Investment options added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Diversified Growth – Diversified					
Legg Mason Martin Currie Diversified Income Fund	SSB0061AU	0.77	No	0.20/0.20	0.00
Investor Choice – Australian Shares – Mid/Small Companies					
Perennial Value Microcap Opportunities Trust	WPC3982AU	4.07	Yes	0.30/0.30	0.46
Investor Choice – Cash – Cash Enhanced					
Perpetual Exact Market Cash Fund	PER0258AU	0.00	No	0.00/0.00	0.00

17 December 2018

Investment option removed from the investment menu

APIR Code	Investment Option Name
MAQ0820AU	Macquarie Dividend Run-Up Fund

7 December 2018

Investment options added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Alternative Investments – Specialist					
Partners Group Global Multi-Asset Fund	ETL0431AU	1.00	No	0.15/0.15	0.00
Investor Choice – Australian Shares – Mid/Small Companies					
Zurich Investments Small Companies Fund – Class D	ZUR7150AU	1.50	Yes	0.25/0.25	0.26
Investor Choice – Global Fixed Interest – Specialist					
Pendal Pure Alpha Fixed Income Fund	BTA0441AU	0.70	No	0.05/0.05	0.43
Investor Choice – Global Shares – Regional					
Ironbark Copper Rock Emerging Markets Opportunities Fund	MGL0019AU	1.13	No	0.25/0.25	0.34

7 December 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
AMP Capital Core Property Fund – Class A	AMP1015AU	1.28	Yes	0.14/0.14
AMP Capital Equity Fund – Class A	AMP0370AU	0.97	Yes	0.20/0.20
AMP Capital Core Infrastructure Fund – Class A	AMP1179AU	1.85	Yes	0.03/0.03

4 December 2018

Investment option removed from the investment menu

APIR Code	Investment Option Name
PCL0004AU	Pengana Absolute Return Asia Pacific Fund

30 November 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Alternative Investments – Specialist					
IPM Global Macro Fund	MAQ8243AU	1.68	No	0.03/0.03	0.63

27 November 2018

Investment options added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Global Fixed Interest – Specialist					
Colchester Global Government Bond Fund – Class I	ETL5525AU	0.64	No	0.00/0.00	0.20
Investor Choice – Global Shares – Large Companies					
Ironbark Royal London Concentrated Global Share Fund	MGL0004AU	1.00	No	0.20/0.20	0.01
Investor Choice – Alternative Investments – Specialist					
IPM Global Macro 50 Fund	MAQ5318AU	0.84	No	0.02/0.02	0.32
Investor Choice – Alternative Investments – Specialist					
GMO Systematic Global Macro Trust B	GMO0006AU	1.01	No	0.00/0.00	0.25

19 November 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Pengana Australian Equities Fund	PCL0005AU	1.15¹	Yes	0.20/0.20
Pengana Global Small Companies Fund	PCL0022AU	1.33¹	Yes	0.30/0.30

19 November 2018

Investment option name and ASX code changes

Old ASX Code	Old Investment Option Name	New ASX Code	New Investment Option Name
FET	Folkestone Education Trust	CQE	Charter Hall Education Trust
SFH	Specialty Fashion Group Limited	CCX	City Chic Collective
BHP	BHP Billiton Limited	No change	BHP Group Limited

¹ A performance fee of 10.25% (including GST net of RITC) may be charged. For more information please refer to the Investment Option's PDS.

14 November 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Orbis Global Equity Fund (Australia Registered) Retail Class	ETL0463AU	1.07²	Yes	0.25/0.25

8 November 2018

Investment option name change

APIR Code	Old Investment Option Name	New Investment Option Name
COL0001AU	Folkestone Maxim A-REIT Securities Fund	Charter Hall Maxim Property Securities Fund

5 November 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Paradice Global Small Mid Cap Fund	ETL0365AU	1.25³	Yes	0.30/0.30
Paradice Australian Mid Cap Fund – Class B	ETL8772AU	1.18³	Yes	0.25/0.25

1 November 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Allan Gray Australian Equity Fund	ETL0060AU	0.75⁴	Yes	0.20/0.20

² Performance fee and performance fee refund may apply. This fee has not been included in the ICR figure provided. Please refer to the Investment Option's PDS for more information.

³ 15% of any performance in excess of any previous high water mark will apply in addition to the ICR listed. Please refer to the Investment Option's PDS for more information.

⁴ 20% of any performance in excess of any previous high water mark will apply in addition to the ICR listed. Please refer to the Investment Option's PDS for more information.

1 November 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Vanguard Australian Fixed Interest Fund	VAN0001AU	0.24	Yes	0.10/0.10
Vanguard Australian Shares Index Fund	VAN0002AU	0.18	Yes	0.06/0.06
Vanguard Australian Property Securities Index Fund	VAN0004AU	0.23	Yes	0.07/0.07
Vanguard International Property Securities Index Fund	VAN0018AU	0.40	Yes	0.08/0.08
Vanguard International Property Securities Index Fund (Hedged)	VAN0019AU	0.43	Yes	0.10/0.10
Vanguard International Small Companies Index Fund (Hedged)	VAN0022AU	0.42	Yes	0.17/0.17
Vanguard Global Infrastructure Index Fund	VAN0023AU	0.49	Yes	0.08/0.08
Vanguard International Fixed Interest Fund (Hedged)	VAN0103AU	0.26	Yes	0.08/0.08
Vanguard Australian Shares High Yield Fund	VAN0104AU	0.38	Yes	0.06/0.06
Vanguard International Shares Index Fund (Hedged)	VAN0105AU	0.21	Yes	0.09/0.09
Vanguard Balanced Index Fund	VAN0108AU	0.29	Yes	0.11/0.11
Vanguard Conservative Index Fund	VAN0109AU	0.29	Yes	0.11/0.11
Vanguard Growth Index Fund	VAN0110AU	0.29	Yes	0.10/0.10
Vanguard High Growth Index Fund	VAN0111AU	0.37	Yes	0.09/0.09
Vanguard Global Aggregate Bond Index Fund (Hedged)	VAN9309AU	0.24	No	0.15/0.15

31 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Australian Unity Property Income Fund	YOC0100AU	1.36	No	0.80/0.20

26 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
AMP Capital RIL International Share Fund	AMP0455AU	1.15	Yes	0.25/0.25

19 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
PIMCO Income Fund – Wholesale Class	ETL0458AU	0.91	No	0.00/0.00
PIMCO Australian Bond Fund – Wholesale Class	ETL0015AU	0.53	No	0.00/0.10
PIMCO Australian Short-Term Bond Fund – Wholesale Class	ETL0182AU	0.53	No	0.00/0.10
PIMCO Diversified Fixed Interest Fund – Wholesale Class	ETL0016AU	0.63	No	0.00/0.10
PIMCO ESG Global Bond Fund – Wholesale Class	PIC6396AU	1.05	No	0.00/0.00
PIMCO Global Bond Fund – Wholesale Class	ETL0018AU	0.71	No	0.00/0.10
PIMCO Global Credit Fund – Wholesale Class	ETL0019AU	0.71	No	0.00/0.20

16 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Platinum Asia Fund	PLA0004AU	1.35	Yes	0.25/0.25
Platinum International Fund	PLA0002AU	1.35	Yes	0.25/0.25
Platinum International Technology Fund	PLA0101AU	1.35	No	0.20/0.20

8 October 2018

Investment options removed from the investment menu

APIR Code	Investment Option Name
MAL0072AU	BlackRock Australian Equity Opportunities Fund
MAL0079AU	BlackRock Australian Equity Absolute Return Fund
MAL0016AU	BlackRock International Gold Fund (Class D)
MAL0012AU	BlackRock Monthly Income Fund (Class D)

8 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell spread (% pa)
Lazard Global Small Cap Fund- W Class	LAZ0012AU	1.12	Yes	0.30/0.30

2 October 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Australian Ethical Australian Shares Fund (Wholesale)	AUG0018AU	1.10	No	0.20/0.20
Australian Ethical Balanced Fund (Wholesale)	AUG0017AU	0.91	No	0.10/0.10
Australian Ethical Diversified Shares Fund (Wholesale)	AUG0019AU	0.95	No	0.10/0.10

30 September 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Morningstar Moderate Real Return Fund	INT0034AU	0.74	Yes	0.10/0.10
Morningstar Australian Shares Fund	INT0022AU	0.41	No	0.07/0.07
Morningstar Balanced Real Return Fund	INT0028AU	0.79	Yes	0.10/0.10
Morningstar Growth Real Return Fund	INT0038AU	0.84	Yes	0.10/0.10
Morningstar High Growth Real Return Fund	INT0042AU	0.77	Yes	0.10/0.10
Morningstar Cash Fund	INT0030AU	0.44	No	0.00/0.00
Morningstar Multi Asset Real Return Fund	INT0040AU	0.76	Yes	0.10/0.10

30 September 2018

Investment option name changes

APIR Code	Old Investment Option Name	New Investment Option Name
AUS0035AU	Wingate Global Equity Fund – Wholesale Units	Talaria Global Equity Fund – Wholesale Units
WFS0547AU	Wingate Global Equity Fund – Hedged	Talaria Global Equity Fund – Hedged

28 September 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
BlackRock Global Allocation Fund (Aust) (Class D units)	MAL0018AU	1.17	Yes	0.30/0.30
BlackRock Global Allocation Fund (Australia) (Class S)	MAL0029AU	0.20⁵	Yes	0.30/0.30
iShares Australian Bond Index Fund	BGL0105AU	0.22	Yes	0.05/0.05
BlackRock Tactical Growth Fund	PWA0822AU	0.89	Yes	0.175/0.175

⁵ 12.5% of any performance in excess of any previous high water mark will apply in addition to the ICR listed. Please refer to the Investment Option's PDS for more information.

28 September 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Russell Investments Balanced Fund – Class A	RIM0001AU	0.87	Yes	0.17/0.15
Russell Investments Conservative Fund – Class A	RIM0002AU	0.70	Yes	0.13/0.12
Russell Investments Diversified 50 Fund – Class A	RIM0003AU	0.80	Yes	0.15/0.15
Russell Investments Growth Fund – Class A	RIM0004AU	0.95	Yes	0.18/0.16
Russell Investments High Growth Fund – Class A	RIM0034AU	1.08	Yes	0.21/0.19

17 September 2018

Investment option changes where indicated in bold

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)
Perpetual Wholesale Diversified Income Fund	PER0260AU	0.71	No	0.10/0.10
Perpetual Wholesale Australian Share Fund	PER0049AU	1.01	No	0.30/0.00
Perpetual Wholesale Concentrated Equity Fund	PER0102AU	1.11	No	0.15/0.15
Perpetual Wholesale Ethical SRI Fund	PER0116AU	1.18	No	0.30/0.00
Perpetual Wholesale Geared Australian Share Fund	PER0071AU	1.17	No	0.38/0.38
Perpetual Wholesale Industrial Share Fund	PER0046AU	1.00	No	0.30/0.00
Perpetual Wholesale Global Share Fund	PER0733AU	1.29	Yes	0.27/0.27
Perpetual Diversified Real Return Fund – Class W	PER0556AU	0.97	Yes	0.12/0.12
Perpetual Wholesale Balanced Growth Fund	PER0063AU	1.10	Yes	0.34/0.00

5 September 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – High Yield and Hybrid Securities – Enhanced Yields					
Invesco Wholesale Senior Secured Income Fund	CNA0805AU	0.75	No	0.10/0.10	0.02

4 September 2018

Investment option name changes

APIR Code	Old Investment Option Name	New Investment Option Name
MGL0114AU	Aberdeen Australian Equities Fund	Aberdeen Standard Australian Equities Fund
CRS0003AU	Aberdeen Ex-20 Australian Equities Fund	Aberdeen Standard Ex-20 Australian Equities Fund
CSA0131AU	Aberdeen Australian Small Companies Fund	Aberdeen Standard Australian Small Companies Fund
EQI0028AU	Aberdeen Asian Opportunities Fund	Aberdeen Standard Asian Opportunities Fund
ETL0032AU	Aberdeen Emerging Opportunities Fund	Aberdeen Standard Emerging Opportunities Fund
CRS0005AU	Aberdeen Actively Hedged International Equities Fund	Aberdeen Standard Actively Hedged International Equities Fund
CSA0135AU	Aberdeen Fully Hedged International Equities Fund	Aberdeen Standard Fully Hedged International Equities Fund
EQI0015AU	Aberdeen International Equity Fund	Aberdeen Standard International Equity Fund
CRS0004AU	Aberdeen Australian Fixed Income Fund	Aberdeen Standard Australian Fixed Income Fund
CSA0029AU	Aberdeen Australian Floating Rate Income Fund	Aberdeen Standard Australian Floating Rate Income Fund
CSA0062AU	Aberdeen Diversified Fixed Income Fund	Aberdeen Standard Diversified Fixed Income Fund
CRS0002AU	Aberdeen Multi-Asset Real Return Fund	Aberdeen Standard Multi-Asset Real Return Fund
CRS0001AU	Aberdeen Multi-Asset Income Fund	Aberdeen Standard Multi-Asset Income Fund

28 August 2018

Investment options added to the investment menu

ASX Code	Investment Option Name
PLUS	VanEck Vectors Australian Corporate Bond Plus ETF
FLOT	VanEck Vectors Floating Rate ETF
VEA	Viva Energy Group

27 August 2018

Investment options added to the investment menu

ASX Code	Investment Option Name
HBRD	BetaShares Active Australian Hybrids Fund
MVW	VanEck Vectors Australian Equal Weight ETF
QPON	BetaShares Australian Bank Senior Floating Rate Bond ETF

24 August 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Australian Shares – Mid/Small Companies					
Paradice Australian Mid Cap Fund (Class B)	ETL8772AU	1.10	Yes	0.25/0.25	0.15

15 August 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – High Yield and Hybrid Securities – Enhanced Yields					
PIMCO ESG Global Bond Fund - Wholesale Class	PIC6396AU	0.69	No	0.00/0.00	0.39

14 August 2018

Investment option added to the investment menu

ASX Code	Investment Option Name
GVF	Global Value Fund

13 August 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Australian Shares – Specialist					
Lazard Select Australian Equity Fund	LAZ0013AU	1.15	No	0.20/0.20	0.17

7 August 2018

Investment option added to the investment menu

Investment Option Name	APIR Code	ICR (% pa)	Performance Related Fee	+Buy/-Sell Spread (% pa)	Net Transaction Cost (% pa)
Investor Choice – Australian Shares – Specialist					
Solaris Australian Equities Long Short Fund	WHT3859AU	3.02	Yes	0.30/0.30	0.38

1 June 2018

Investment option name change

APIR Code	Investment Option Name	Investment Option Name
PER0556AU	Perpetual Wholesale Diversified Real Return Fund	Perpetual Wholesale Diversified Real Return Fund – Class W

2. PRODUCT CHANGES

14 December 2018

Reduction of Benefit Payment Fee/Exit Fee

The Benefit Payment Fee/Exit Fee has been reduced to \$24.

1 July 2018

Downsizer contributions

These are contributions you make after age 65 from the proceeds of selling your family home. Downsizer contributions are not counted under the non-concessional contributions cap, but have a separate limit of \$300,000. To be eligible to make downsizer contributions you must have sold your family home after 1 July 2018 and made the contributions within 90 days of receiving the proceeds. You (or your spouse) must have owned the family home for at least 10 years before selling it and be able to claim the main residence capital gains tax exemption. You must also submit the ATO approved forms with your downsizer contributions.

If the ATO notifies the fund that the contributions do not meet the above requirements, the super fund will treat the contributions as personal contributions. If the member is not eligible to make personal contributions, the fund will be required to refund the contributions.

First Home Super Saver Scheme

You can make voluntary contributions to your super account and later withdraw those contributions with interest to help buy or build your first home. Voluntary contributions are personal contributions (concessional or non-concessional) and salary sacrifice contributions made after 1 July 2017. The maximum that can be released is \$15,000 of voluntary contributions per year (\$12,750 if the contributions are concessional contributions) or \$30,000 of voluntary contributions in total (\$25,500 if the contributions are concessional contributions) plus interest calculated by the ATO.

When you are ready to buy or build your first home, you apply to the ATO to release those voluntary contributions (less 15 per cent tax if the contributions are concessional contributions) plus amount for earnings calculated by the ATO. You must be aged 18 or more and have not previously owned property before. Firstly, the ATO calculates how much can be released from your super. You then request a withdrawal up to that amount and the super fund pays this amount to the ATO. The ATO releases the amount to you after deducting withholding tax on the assessable amount (the concessional contributions and earnings). Once you receive this amount from the ATO you have 12 to 24 months to sign contracts to purchase/build a first home. If you haven't purchased a new home after the 12 to 24 month period you can either re-contribute the released amount back to super as a non-concessional personal contribution or the ATO will levy additional tax on it.

Superannuation Complaints Tribunal replacement

From 1 November 2018 the Superannuation Complaints Tribunal will be replaced by the Australian Financial Complaints Authority.

Tax file numbers

Please replace the current Tax file numbers section within the disclosure with the following:

'Please provide your tax file number (TFN) when acquiring this product. Under the *Superannuation Industry (Supervision) Act 1993*, the Trustee is authorised to collect your TFN, which will only be used for lawful purposes and in accordance with the *Privacy Act 1988*. It is not an offence if you choose not to provide your TFN, but providing it has advantages, including:

- we will be able to accept all permitted contributions
- other than the tax that may ordinarily apply, you will not pay more tax than you need to
- it will be easier to find different superannuation and/or pension accounts in your name.

The Trustee requires your TFN in order to process your superannuation or pension application.

Monthly Member Fee name change

The Monthly Member Fee was renamed to Account Keeping Fee on 1 July 2018. This is a name change only and does not affect the administration fees you currently pay.

7 February 2018

Investment limits on IOOF LifeTrack IDPS product

Remove the below Investment Limits section on page 2 of the IOOF LifeTrack investment guide. These investment limits no longer apply.

'In order to maintain liquidity and diversification in your account, we set limits on the amount of your account balance which can be allocated to particular options. The limits are set out in the table below and are only assessed at the time an investment is made.'

We will not monitor these limits on an ongoing basis and will generally not sell down investment options if these limits are exceeded, other than where necessary to maintain liquidity in your account or for any other reason where we determine the sale to be in your best interests or the best interests of the Service as a whole.'

Investment option	Investment limit
Restricted investments	30% of your account balance in each investment option or in each Investment Category, with not more than 70% of your account balance invested in restricted investments.
Term investments	95% of your account balance.
Listed investments	30% of your account balance in each listed investment, with not more than 95% of your account balance invested in listed investments.

In addition, any combination of the above investment options must not exceed 95 per cent of your account balance.

23 August 2017

Contact number for the Financial Ombudsman Service

Please note there is a new telephone number in service for the Financial Ombudsman Service Limited (FOS) – 1800 367 287.

All calls to the old FOS phone number will be redirected until 30 September 2017. After this date the redirection will stop and a pre-recorded message will advise callers of the new number. From 31 December 2017 the old 1300 number will be disconnected completely.

9 September 2016

Operational Risk Financial Reserve levy for IOOF Portfolio Service Superannuation Fund

Under legislative requirements that came into effect on 1 July 2013, trustees are required to maintain adequate financial resources to address losses arising from an operational risk event.

The Operational Risk Financial Reserve (ORFR) is in place to compensate beneficiaries for the direct financial losses arising as result of an operational risk event.

Trustees must determine the target amount to be set aside for these purposes, based on guidelines provided by the Australian Prudential Regulation Authority. The target amount of 0.25 per cent of the value of the assets of the

Fund must be achieved by the end of a three year period. In order to reach the target amount for the Fund, an amount will be levied against each member's account and will be deducted for the 2013/14 year and the following two financial years.

Should an operational risk event occur post 1 July 2013, additional deductions against each member's account may occur to restore the Operational Risk Financial Reserve (ORFR) back to the target amount.

- **ORFR levy – 2013/14 year**

We confirm the ORFR levy of \$40 was deducted on 27 June 2014 for the 2013/14 year. Your annual statement will detail the ORFR levy which was deducted against your account for the 2013/14 year.

- **ORFR levy – 2014/15 year**

For the 2014/2015 financial year there will be no deduction from members' accounts. The funding method for the 2015/2016 financial year will be reviewed and communicated in due course.

- **ORFR levy – 2015/16 year**

We confirm there will be no deduction from members' accounts relating to the ORFR levy for the 2015/16 financial year.

APRA levy

Commonwealth costs associated with the implementation of the SuperStream measures will be paid for by an increase to the existing APRA levy imposed on APRA regulated funds. The levy will collect a total of \$467 million from funds between 2012/13 and 2017/18.

The APRA levy will be adjusted each year based on the applicable rate determined by the Government, the number of members in the Fund and the total assets of the Fund.

The Trustee has determined to recoup the cost of the levy from members of the Fund, each year until 2017/18.

- **APRA levy – 2013/14 year**

The APRA levy amount payable by members for the 2013/14 financial year and deducted from members' accounts on 18 December 2013 was \$6.87. This fee was deducted on a flat fee basis from all members' accounts in the Fund regardless of their account balance.

- **APRA levy – 2014/15 year**

We confirm the APRA levy of \$5.55 was deducted on 24 December 2014 for the 2014/15 financial year. Please note, this fee has been deducted on a flat fee basis on all members' accounts in the Fund where their account balance was \$10 or more.

- **APRA levy – 2015/16 year**

We confirm there will be no deduction from members' accounts relating to the APRA levy for the 2015/16 financial year.

2 August 2016

Contribution cap changes for 2016/17

2016/17 Concessional contribution cap

The concessional contributions cap is \$30,000 and \$35,000 if you are at least age 49 on 30 June 2016.

2016/17 Non-concessional contribution cap

The non-concessional contributions cap is \$180,000 (or \$540,000 if bring forward the next two years entitlement).

18 June 2016

Cash Account enhancements

Following a recent review of the platform Cash Account, IOOF Investment Management Limited (IIML) as Trustee has decided to make some enhancements to the Cash Account's underlying investment exposure, to provide further diversification benefits.

The Cash Account is currently invested in an operating bank account (for day-to-day transactions) and the IOOF Cash and Income Fund (ARSN 087 727 277). Effective from 18 June 2016, the Cash Account will expand its exposure to also include investment in the Cash Management Fund (ARSN 089 508 636) – IIML is the Responsible Entity of the Cash Management Fund).

The estimated indirect management cost of Cash Account is expected to remain equivalent to its current fee.

15 June 2016

Change in the surplus cash feature

Replace the paragraph under **Surplus Cash** on page 13 of the IOOF LifeTrack PDS with the following:

We will review your Cash Account on or around the 15th day of each month. If your Cash Account exceeds your minimum balance plus \$200, we will invest the excess according to your Standing Investment Instruction (see page 17) if you have provided one. The excess (if applicable) will normally be invested within 5 business days following our review of your Cash Account balance.

7 August 2015

Additional information regarding term deposit early redemption

Replace the paragraph under **Early redemption** on page 16 of the IOOF LifeTrack investment guide (LTR.10) with the following:

'We have the right on your behalf to redeem a term deposit early where your account has insufficient funds to meet required payments from the Cash Account. Depending on the terms and conditions of the term deposit, there may be a delay of up to 31 days in obtaining the funds when redeeming early from a term deposit. This may also result in the term deposit interest rate being reduced.'

1 July 2015

Preservation age changes

Generally, under superannuation laws, you cannot access your super until you retire on or after reaching preservation age.

From 1 July 2015, the preservation age will increase from 55 to 56 for those born after 1 July 1960. The preservation age will gradually increase to 60 in the coming years, see the table below.

Date of birth	Preservation age
Before 1 July 1960	55
1 July 1960 – 30 June 1961	56
1 July 1961 – 30 June 1962	57
1 July 1962 – 30 June 1963	58
1 July 1963 – 30 June 1964	59
After 30 June 1964	60

1 July 2013

Removal of member protection

From 1 July 2013, member protection standards under the Superannuation Industry Supervision (SIS) Regulations were removed. Member protection limited the amount of fees and charges applied to account balances of less than \$1,000. Instead, from 1 July 2013 in order to protect small, inactive accounts from being eroded by fees and charges, these accounts will be transferred to the Australian Taxation Office (ATO). You'll be able to claim the account balances from the ATO at any time.