



IOOF

PURSUIT

Frozen and illiquid investment options

As at 12 July 2021

This document is accurate as at date of publication. As new information becomes available we will continue to update this guide to keep you fully informed of the latest developments.

This quick reference guide will keep you updated on the status of any illiquid investment options on our investment menus together with information about withdrawal windows and any action we have taken.

Most investment managers have determined to terminate the investment option and redeem units automatically as funds become available.

Investment options that allow partial redemptions on the grounds of financial hardship or death claims will be considered on an individual basis. If you think you may qualify for financial hardship please call our **ClientFirst Team** on **1800 913 118** for details of the application procedure.

Investment option	APIR code	Information	Next expected withdrawal offer
Australian Unity Healthcare Property Trust – Wholesale	AUS0112AU	<ul style="list-style-type: none"> Distributions are paid quarterly Quarterly distribution cut-off is the last day of March, June, September and December. Redemption of all units may take up to 12 months or longer to receive. While the Trust is liquid, the Trust's Constitution allows up to 365 days to meet withdrawal requests. As a result of the Funding Units being exchanged for Wholesale Units on 1 March 2019, Australian Unity Funds Management Limited has allowed unitholders to request withdrawals from the fund on a quarterly basis. More information can be found in the fund's product disclosure statement (PDS). 	<p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every quarter, subject to the fund having available liquid assets. The amount available under each Withdrawal Offer is currently 2.5% of the fund's net asset value on issue each quarter – the Responsible Entity has discretion to alter this amount.</p> <p>Withdrawal requests can be made quarterly – 28th of February, May, August and November or the next business day if the 28th is a non-business day, more details will be notified to investors at the time the offer is made.</p>
Charter Hall Direct Office Fund – Wholesale	MAQ0448AU	<ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's PDS and on Charter Hall's website (www.charterhall.com.au). 	<p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months from December 2015, subject to the fund having available liquid assets. The amount under each Withdrawal Offer will be notified to investors at the time an offer is made. A full withdrawal offer was made in December 2019, and will be made again every five years from then.</p>
Charter Hall Direct Office Fund – Wholesale A	MAQ0842AU	<ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's PDS and on Charter Hall's website (www.charterhall.com.au). 	<p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months from December 2015, subject to the fund having available liquid assets. The amount under each Withdrawal Offer will be notified to investors at the time an offer is made. A full withdrawal offer was made in December 2019, and will be made again every five years from then.</p>
Charter Hall Direct Office Fund – Retail	MAQ0433AU	<ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's PDS and on Charter Hall's website (www.charterhall.com.au). 	<p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months from December 2015, subject to the fund having available liquid assets. The amount under each Withdrawal Offer will be notified to investors at the time an offer is made. A full withdrawal offer was made in December 2019, and will be made again every five years from then.</p>

Investment option	APIR code	Information	Next expected withdrawal offer
Charter Hall Direct PFA Fund	MAQ5880AU	<ul style="list-style-type: none"> Distributions continue to be made monthly. More information can be found in the fund's PDS and on Charter Hall's website (www.charterhall.com.au). 	Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months from June 2019, subject to the fund having available liquid assets. The amount under each Withdrawal Offer will be notified to investors at the time an offer is made. A full withdrawal offer will be made in August 2022, and every five years after that.
LM Wholesale First Mortgage Income Fund LM Wholesale First Mortgage Income Fund – 12 Month Fixed Term	LM10007AU LM10008AU	<ul style="list-style-type: none"> Funds are in the process of being wound up. Financial hardship redemptions are not available. BDO, the court appointed liquidator of the underlying fund, is in the process of finalising the sale of the remaining assets of the fund. For more information, please refer to www.lmfimif.com. Cash at bank as at 31 March 2016 was \$70.95 million The estimated return to investors is currently 13.6–14.6 cents a unit. Note there are potential claims to be made against the fund. Court proceedings – the Court has directed that Trilogy, as the Responsible Entity of the WFMI, and Trust Company as the Custodian of the property of the WFMI, are justified: <ul style="list-style-type: none"> in settling Supreme Court of Queensland Proceedings 13534 of 2016 (the Feeder Fund Proceedings) on the terms set out in a Deed of Settlement and Release as varied by a Deed of Variation (Deed of Settlement); and into entering and performing the Deed of Settlement. Application filed on 1 February 2019 for directions in relation to making an interim distribution to the members of the fund. More information can be found on www.lmfimif.com On 16 October 2020 a distribution of 2.24 cents per unit was paid to unitholders. More information can be found on Trilogy's website (www.trilogyfunds.com.au). 	n/a
Knights Capital Group Limited Unlisted		<ul style="list-style-type: none"> Effective 15 March 2019, a return of capital payment was paid and unitholders received \$0.1625 for each unit held on 12 March 2019. Current value is \$0.5160 per share In November 2019 Knights Capital has paid out In-Specie Return of Capital in Arbortech Industries Limited. Unitholders as of 7 November 2019 have received 53.5610351 Arbortech shares (rounded up to 54) for every 1,000 Knights Capital unit. On 11 December 2019 Knights Capital has paid out return of capital of \$0.285 to all unitholders holding the units on 27 November 2019 On 12 February 2021 Knights Capital paid a return of capital of \$0.0375 to all unitholders. 	n/a

Investment option	APIR code	Information	Next expected withdrawal offer
AMP Capital Core Property Fund	AMP1015AU	<ul style="list-style-type: none"> • Distribution are paid quarterly. • Payment of withdrawals is generally made within 10 business days of the specified withdrawal date. However, the fund's constitution allows withdrawal requests to be paid 12 months after the specified withdrawal date or even longer in certain circumstances, or where the fund is considered to be illiquid under the Corporations Act. • More information can be found in the fund's PDS. 	Monthly withdrawal requests cut-off is 1pm Sydney time on the 15th calendar day of each month or the next business day if this day is a non-business day. The Responsible Entity reserves the right to change these withdrawal timeframes for the fund.
AMP Capital Wholesale Australian Property Fund	NML0001AU	<ul style="list-style-type: none"> • Distribution are paid quarterly. • Payment of withdrawals is generally made within 5 business days of the specified withdrawal date. However, the fund's constitution allows withdrawal requests to be paid 12 months after the specified withdrawal date or even longer in certain circumstances. • More information can be found in the fund's PDS. 	Monthly withdrawal requests cut-off is 1pm Melbourne time on the 15th calendar day of each month or the next business day if this day is a non-business day. The Responsible Entity reserves the right to change these withdrawal timeframes for the fund.
La Trobe Australian Credit Fund – 12 Month Term Account	LTC0002AU	<ul style="list-style-type: none"> • Distribution are paid monthly. • Withdrawal rights are subject to liquidity and may be delayed or suspended by the Responsible Entity. • Payment of withdrawals are generally made within 21 days of the end of the month and is subject to availability of cash in the fund and the fund being liquid. • More information can be found in the fund's PDS. 	Monthly withdrawal requests must be received by the 14th calendar day of each month.
Hamilton Lane Global Private Assets Fund (AUD)	PIM1015AU	<ul style="list-style-type: none"> • Distributions are paid annually. • The nature of the Fund's investments means that distributions are not anticipated to be otherwise regularly made and that any distributions will generally not be significant in value. • Applications for units in the Fund can be submitted daily, however the fund manager processes applications on a monthly basis. Application requests must be received by the 18th calendar day of the month and units will be issued on the first business day of the following month. • More information can be found in the fund' PDS. 	Monthly withdrawal requests cut-off is on the 18th calendar day of each month. The Trust Company (RE Services) Limited, the Responsible Entity, reserves the right to change these withdrawal timeframes for the Fund, subject to law.
Centuria Diversified Property Fund	CNT0032AU	<ul style="list-style-type: none"> • Distributions are paid monthly. • Withdrawals are processed quarterly. • Payment of withdrawals is generally made within 21 days of the month following the end of the quarter. • More information can be found in the fund's PDS. 	<p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every quarter, subject to the fund having available liquid assets. The amount available under each Withdrawal Offer is currently 2.5% of the fund's net asset value on issue each quarter- the Responsible Entity has discretion to alter this amount.</p> <p>Withdrawal requests can be made quarterly every March, June September and December, subject to the fund's available liquidity, more details will be notified to investors at the time the offer is made.</p> <p>A full withdrawal offer will be made in February 2026, and every five years after that.</p>

Issued by IOOF Investment Management Limited ABN 53 006 695 021, AFSL 230524 as Trustee of the IOOF Portfolio Service Superannuation Fund ABN 70 815 369 818 and IOOF Investment Service Ltd ABN 80 007 350 405, AFSL 230703 as Service Operator of each IOOF Investor Directed Portfolio Services.

This is general advice only and has been prepared without taking into account your particular objectives, needs, and financial circumstances. Before making any decision based on this document you should assess your own circumstances or consult a licensed financial adviser. You should obtain and consider a copy of the product disclosure statement relating to each financial product, before you acquire the financial product.



Frozen and illiquid funds request to redeem units

Use this form if you would like to redeem part or all of your investment from a frozen or illiquid Investment Option. Please complete all sections in **BLACK INK** using **CAPITAL LETTERS** and ✓ boxes where provided.

1 Investment Option details

APIR code (if applicable)

Investment Option name

2 Complete your details

Account number - -

Product name

Title (Dr/Mr/Mrs/Ms/Miss) Surname

Given name(s)

Date of birth / /

3 Select your redemption amount and read the declaration, then sign

You can request to redeem any percentage of your investment. In accordance with the Corporations Act, you may receive less than you request (a pro-rated amount). This can occur if the total amount requested by investors exceeds the amount available in that window.

I wish to redeem ALL (100%) of my investment.

OR

I wish to redeem % of my investment.

Client Declaration

I/we declare, acknowledge and understand that:

- upon redemption from the Investment Option, all monies received will be placed in my Cash Account. Any excess cash in my Cash Account will be invested as outlined in the relevant Product Disclosure Statement or IDPS Guide according to the re-weighted investment instructions (if applicable) unless I am a Pursuit Select client, in which case the money will remain in my Cash Account until further instructions are received from me;
- I may not receive the full amount requested as my redemption request may be pro-rated by the responsible entity; and
- if this form is not fully completed and received by IOOF at the address stated above by 5 pm Melbourne time, three business days prior to the date of the Investment Option’s current withdrawal window, that I will participate in the next withdrawal window.

Financial Adviser Declaration

Financial Adviser only needs to sign this Declaration if they are acting on behalf of the client.

I declare that:

- I am the financial adviser for the above named client, appointed in writing by prior notice to IOOF with authority to give these instructions on behalf of my client;
- I have provided my client with all necessary information regarding the Investment Option; and
- I have completed this application in accordance with my client’s specific instructions.

Signature of account holder or financial adviser

Signature

Title (if not individual eg Director)

Date / /

Signature of account holder 2

Signature

Title (if not individual eg Director)

Date / /

Return to:

IOOF
Reply Paid 264
Melbourne VIC 8060